Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S63	0	("(@ad<2000or@ay<2000)and(repair)same(dispatching)same(scheduling)and(mobile)adj(computing)").PN.	USPAT; USOCR	OR	OFF	2004/11/16 13:36
S64	0	("(@ad<2000or@ay<2000)and(repair)and(dispatching)same(scheduling)and(mobile)adj(computing)").PN.	USPAT; USOCR	OR	OFF	2004/11/16 13:36
S65	0	(@ad<2000or@ay<"2000")and(repair)and(dispatching)and(scheduling)and(mobile)adj(computing)	USPAT	OR	OFF	2004/11/16 13:36
S66	0	(@ad<"2000" or @ay<"2000") and(repair) and (dispatching) and (scheduling) and (mobile)adj(computing)	USPAT	OR	OFF	2004/11/16 13:37
S67	3653	(@ad<"2000" or @ay<"2000") and (repair or repairing or replace) and (dispatching or dispatcher or management) and (scheduling or schedule or schedules)	USPAT	OR	OFF	2004/11/16 13:45
S68	621	(@ad<"2000" or @ay<"2000") and (repair or repairing or replace) and (dispatching or dispatcher) and (scheduling or schedule or schedules)	USPAT	OR	OFF	2004/11/16 13:38
S69	39	(@ad<"2000" or @ay<"2000") and (repair or repairing or replace) same (dispatching or dispatcher) and (scheduling or schedule or schedules)	USPAT	OR	OFF	2004/11/16 13:42
S70	34	S69 and computer	USPAT	OR	OFF	2004/11/16 13:44
S71	1	S69 and (handheld or mobile) adj (computing or computer or PDA or wireless)	USPAT	OR	OFF	2004/11/16 13:46
S72	1171	(@ad<"2000" or @ay<"2000") and (repair or repairing or replace) and (dispatching or dispatcher or management) and (scheduling or schedule or schedules) and (diagnostic or diagnose or troubleshoot or troubleshooting)	USPAT	OR	OFF	2004/11/16 13:45
S73	54	S72 and (handheld or mobile) adj (computing or computer or PDA or wireless)	USPAT	OR	OFF	2004/11/16 13:46

SKIMMED TITLES & ABSTRACTS

KitchenAid Appliance Diagnostic System

This is an interactive application which will attempt to diagnose a problem with your appliance by asking you a series of questions. Simply select the best answer from the list provided. Select the desired "Action". Then click on the "Submit Request" button.

Appliance Selection

What kind of KitchenAid appliance are you having a problem with?

| Washer | ▼ |

Action:

◉ Diagnose   ○ Help

[Submit Request]

Back to Service Matters
Revised: May 03, 1996

KitchenAid
HOME APPLIANCES
SERVICE MATTERS

(B)

KitchenAid Repair Service Locator

Welcome to KitchenAid's Repair Service Locator system. This form will allow you to locate the service company nearest your specified zipcode. Please complete the form and select "Submit".

Product: | Washer or Dryer | ▼ |

Zip Code: [   ]

[Submit Form]

Back to Service Matters
Revised: May 03, 1996

Whirlpool

27" COMMERCIAL WASHERS
EMS 2000 Smart Card Commercial Washer
2-speed Model #CAE2792E
EMS 1000 Commercial Washer
1-speed Model #CAP2761E
EMS 1000 Commercial Washer
2-speed Model #CAP2762E
Most Efficient Water Saving Commercial
Washer
2-speed Model #CAP2772B
Super Capacity Commercial OPL Washer   NEW
1-speed Model #GCA2781XS
Capacity Plus Commercial Washer
2-speed Model #CAP2782B
Large Capacity Commercial OPL Washer   NEW
1-speed Model #GCA2701XS
Standard Commercial Washer
1-speed Model #CA2751XY
2-speed Model #CA2762XY
Washer Features

29" COMMERCIAL DRYERS
EMS 2000 Smart Card Commercial Dryer
Electric Dryer Model #CEE2990E
Gas Dryer Model #CGE2991E
EMS 1000 Commercial Dryer
Electric Dryer Model #CEP2960E
Gas Dryer Model #CGP2961E
Standard Commercial Dryers
Gas Dryer Model #CG2951XY
Electric Dryer Model #CE2950XY
Gas OPL Dryer Model #GCG2901XS   NEW
Electric OPL Dryer Model #GCE2900XS
Dryer Features

27" COMMERCIAL STACK DRYERS
EMS 1000 Commercial Stack Dryer
Electric Dryer Model #CSP2760E
Gas Dryer Model #CSP2761E
Wide-opening Doors without Windows
Gas Dryer Model #CSP2761A
Electric Dryer Model #CSP2760A

EMS Smart Card Commercial Stack Dryer
Electric Dryer Model #CSP2770E
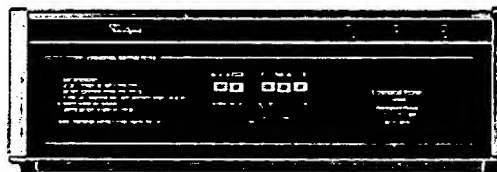## Gas Dryer Model #CSP2771E
Stack Dryer Features

WHIRLPOOL COMMERCIAL LAUNDRY *Profit Center*

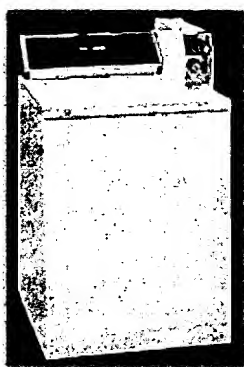| HOME	WRITE & WIN	WHAT'S NEW	GREAT IDEAS	PRODUCT SPECS	TECH TIPS	COMPARISONS	FAQs
Home	Write And Win	What's New	Great Ideas	Product Specs	Tech Tips	Comparisons	FAQs

27" HEAVY-DUTY
Commercial Washer

Two Agitation Speed Selections
Model CA2762XY

"Hard-nose" Coin Meter Case
Optional Top-lock Locations
Three Push-button Cycle Selections
10% Water Reduction System
Direct Drive Transmission (No belts)
Up-front Service Access
Durable, Rust-resistant Finish
2-3-5-7 YEAR WARRANTY
Feature Checklist Chart

Specifications:
Heavy-duty motor - 1/2 HP, 120-volt, 60 Hz., A.C. Uses low starting current to provide high torque, which helps guard against overloading power supply.

Two-speed motor (agitation speed - 180 spm/high, 120 spm/low).
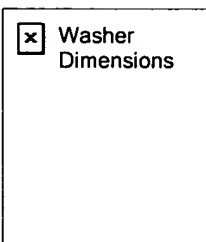
Spin speed 640 rpm (approximate).

Water usage: 32.8 gal., 28.5 gal. with 10% water-saver setting.

Fill and drain hoses included.

More information is available on this model.

[x] Washer Dimensions

WHIRLPOOL COMMERCIAL LAUNDRY *Profit Center*

S I T E
M A P

Search by Key Word(s):

[   ] [Submit]

(F)

Whirlpool A Job Well Done:

| x | Air Conditioners

Sign up for the TIMESAVING SHOPPER PROGRAM ... and *WIN!*

With the Quiet Partner™ system,
you can enjoy cool comfort without any distracting noise.

DesignerStyle®
29,000/28,500 BTU Large Area Room Size: 1,600 - 2,300 sq. ft. (ACQ294XH)
25,000/24,500 BTU Large Area Room Size: 1,300 - 1,600 sq. ft. (ACQ254XH)
21,000/20,200 BTU Multi Room Size: 1,100 - 1,300 sq. ft. (ACQ214XH)
18,000/17,200 BTU Multi Room Size: 875 - 1,100 sq. ft. (ACQ184XH)
14,000 BTU Family/Dining Room Size: 650 - 875 sq. ft. (ACQ142XH)
12,000 BTU Family/Dining Room Size: 500 - 600 sq. ft. (ACQ124XH)
12,000 BTU Family/Dining Room Size: 500 - 650 sq. ft. (ACQ122XH)
10,200 BTU Family/Dining Room Size: 350 - 500 sq. ft. (ACQ102XH)
8,000 BTU Bedroom Size: 300 - 350 sq. ft. (ACQ082XH)
7,000 BTU Bedroom Size: 225 - 300 sq. ft. (ACQ072XH)
6,000 BTU Bedroom Size: 150 - 225 sq. ft. (ACQ062XH)
5,200 BTU Bedroom Size: up to 150 sq. ft. (ACQ052XH)

Value Series
25,000/24,500 BTU Large Area Size: 1,300 - 1,600 sq. ft. (ACM254XH)
18,000/17,200 BTU Multi Room Size: 875 - 1,100 sq. ft. (ACM184XH)
12,000 BTU Family/Dining Room Size: 500 - 650 sq. ft. (ACM122XH)
10,000 BTU Family/Dining Room Size: 350 - 500 sq. ft. (ACM102XH)
8,000 BTU Bedroom Size: 300 - 350 sq. ft. (ACM082XH)
7,000 BTU Bedroom Size: 225 - 300 sq. ft. (ACM072XH)
6,000 BTU Bedroom Size: 150 - 225 sq. ft. (ACM062XH)
5,000 BTU Bedroom Size: up to 150 sq. ft. (ACM052XH)
5,000 BTU Bedroom Size: up to 150 sq. ft. (ACD052XH)

Thru-the-Wall
11,000/10,800 BTU Family/Dining Room Size: 500 - 650 sq. ft. (ACU114XH)
10,000 BTU Family/Dining Room Size: 350 - 500 sq. ft. (ACU104XH)
10,000 BTU Family/Dining Room Size: 350 - 500 sq. ft. (ACU102XH)
7,000 BTU Bedroom Size: 200 - 400 sq. ft. (ACU072XH)
11,500/11,000 BTU Cooling | 10,000/8,200 BTU Heating Family/Dining Room
Size: 500 - 650 sq. ft. (ACE114XH)

Heat/Cool Models
25,000/24,500 BTU Cooling | 16,000/13,000 BTU Heating Large Area Size: 1,300
- 1,600 sq. ft. (ACE254XH)
18,000/17,200 BTU Cooling | 15,000/12,000 BTU Heating Multi Room Size: 875 -
1,100 sq. ft. (ACE184XH)
18,000/17,200 BTU Cooling | 15,000/12,000 BTU Heating Multi Room Size: 875 -
1,100 sq. ft. (ACE184XG)
11,800/11,600 BTU Cooling | 11,600/9,700 BTU Heating Family/Dining Room
Size: 500 - 600 sq. ft. (ACE124XH)
11,600/11,200 BTU Cooling | 10,500/9,000 BTU Heating Family/Dining Room

Size: 500 - 600 sq. ft. (ACE124XG)
7,800 BTU Cooling | 4,000 BTU Heating Bedroom Size: 300 - 350 sq. ft.
(ACE082XH)
8,200 BTU Cooling | 4,000 BTU Heating Bedroom Size: 300 - 350 sq. ft.
(ACE082XG)

Sliding Window Models
10,000 BTU Family/Dining Room Size: 350 - 500 sq. ft. (ACS102XH)
7,000 BTU Bedroom Size: 225 - 300 sq. ft. (ACS072XH)
5,000 BTU Bedroom Size: up to 150 sq. ft. (ACS052XH)

*Whirlpool® is committed to designing quality products that
consistently perform for you to make your life easier.*

Whirlpool Corporation has a policy of continuous improvement of products and reserves
the right to make improvements or changes in products without notice. Colors may vary
slightly due to differences in net browsers or computer screens.

[x] Whirlpool Nav Bar

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Site Services | Sponsorships | Whirlpool Corporate Site

INTRODUCING THE NORAND RapidREP™ SOLUTION FROM INTERMEC TECHNOLOGIES CORPORATION

A comprehensive, low-cost small form-factor field service management tool

CEDAR RAPIDS, IOWA, October 6, 1997 – The Norand Mobile Systems Division of Intermec Technologies Corporation announces the introduction of the *RapidREP*™ turnkey solution for field service management. Designed for small field service organizations averaging fewer than 50 service technicians, *RapidREP* is targeted at non-utility markets such as HVAC/R (heating, ventilating, air conditioning and refrigeration), plumbing and appliance repair.

RapidREP is a comprehensive mobile data package including hardware, software and wireless communications service. It helps field service organizations streamline their day-to-day operations and maximize their productivity, while minimizing operating expenses. With the *RapidREP* solution, dispatchers more effectively assign calls and manage resources based on real-time information from the field. Technicians complete more service calls on the first visit, due to more accurate technical information, customer service history and parts availability. With real-time wireless communications between dispatcher and field, technicians receive assistance from all available resources instantly while on site.

The Norand PEN*KEY® 6100 hand-held computer from Intermec Technologies Corporation represents the hardware portion of the package. With a built-in radio modem and weighing only 22 ounces (base unit only), this pen-based touch screen device houses a 386 MHz processor and up to 8 MB of FLASH and 8 MB RAM. Signature capture, bar code reading and credit card scanning are also available on this unit.

Norand partnered with Videre, L.L.C. of Lake Oswego, Oregon, for its mobile work force application software. Videre's software allows instant communication of data via wireless networks and provides integrated information on location, schedule and work flow. Detailed maps make it easy for the dispatcher to locate service locations and match service orders to personnel. The wireless communication allows the dispatcher to alert the next customer of the technician's estimated time of arrival. All this leads to increased customer satisfaction and reduced work flow.

The new *RapidREP* solution is designed for smaller field service organizations, and to work with various wide area network providers such as RAM Mobile Data of Woodbridge, New Jersey. The *RapidREP* solution is another example of flexible wireless systems from Intermec Technologies Corporation.

The *RapidREP* solution will be available in mid-October for customers in North America and available internationally in the near future. Intermec and its business partners like MDSI, provide field service solutions for companies of all sizes.

Norand Mobile Systems is a division of Intermec Technologies Corporation, a Western Atlas (NYSE:WAI) company. Intermec is a global leader in the development, manufacture and integration of automated

data collection and mobile computing systems. The company's products
and services are used by customers in multiple industries to improve
productivity, quality and responsiveness of business operations, from
supply chain management and enterprise resource planning to field sales
and service. The companies formerly known as Intermec, Norand and
UBI were consolidated in the Spring of 1997.

For more information, contact: Intermec's Norand Mobile Systems
Division, 550 2nd Street S.E., Cedar Rapids, IA 52401 USA Telephone
+1.319.369.3100 or 800.553.5971. Facsimile +1.319.369.3453. Visit the
Norand Mobile Systems Division web site at http://www.norand.com.

ADDITIONAL INFORMATION

In May 1997, Western Atlas announced plans to separate the company's
businesses -- industrial automation and oilfield services -- into two
independent public corporations. The spin-off transaction, which is
expected to be tax-free to Western Atlas and its shareholders, should be
finalized in the Fall of 1997. The new $1.5 billion industrial technologies
company, to be called UNOVA, Inc., will comprise Western Atlas' current
automated data collection, mobile computing and manufacturing systems
businesses and be based in Beverly Hills, California. The oilfield services
business will retain the Western Atlas identity and be headquartered in
Houston, Texas.

Back to Press Releases

Benefit Analysis

NORAND
Systems @ work
in the real world"

Site Map
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Links

Assessing Your Needs

In order to get a better understanding of your needs, review the following list and identify those attributes that would benefit your field sales force:

1. • Track every contact made with customers
2. • Seamlessly move sales leads from marketing to sales
3. • Track the movement of leads through every step in the sales cycle
4. • Automatically report the movement of sales opportunities with the estimated likelihood and timing of the close of the sale
5. • Define the products a customer should purchase and in what configuration
6. • Create and maintain up-to-date important customer databases
7. • Electronically transmit marketing brochures to customers and salespeople
8. • View professional multimedia presentations on portable computers
9. • Automatically create proposals and quotations with accurate product/service availability and pricing
10. • Allow your customers access to sale and service information on your systems, directly from theirs
    • Share competitive information from the internet with customers
    • Access up to date product or technical information
    • Share sales opportunities with your distribution channel
    • Allow customers to configure, place and track the status of orders

Return to Benefit Analysis
Next: Recognizing the Benefits of Automation

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1-800-553-5971

Reliable Parts
A Complete Line Of Major Appliance Parts
Any Part For Any Appliance

Select your brand from the list provided. If it's not on the list, choose "Other" and input the brand of appliance.

What Brand Is Your Appliance?

| Admiral | ▽ |

Other Brand:

| |

What Type of Appliance is it?
(washer, dryer, etc?)

| |

Model number of the
Appliance?

| |

The model number can usually be found on the back of the appliance or inside the door

Please briefly describe your replacement part (what it looks like, what it does, where it's located in the appliance, etc.) Please be sure to give as much information about your appliance and the part as possible.

Part Description

To better serve you, please fill in the information below

Your Name

| |

Company Name

| |

E-Mail Address

The fields below are ONLY necessary if you're ordering a part.

Address1

Address2

City/State/Zip

Country

Payment Method

VISA (Fax in Number)

Submit Your Information Request